ADELA ROSARIO

Sex female | Date of birth 06/19/1985 | Nationality Dominican.

Professional profile

Objective: Hospitality professional with extensive experience in customer service, food and beverage service, and hotel operations. I am seeking a job opportunity in Malta where I can contribute my experience in international environments, maintain high service standards, and continue my professional growth within the hospitality industry.

program of interest: hospitality work program in Malta.

Work experience

Waitress | Azamara Cruise | 06/28/2022 – Actually

- Guest service and attention.
- Compliance with quality and hygiene standards.
- Teamwork and operational coordination.

Buffet Attendant| MSC Side | 08/28/2018 – 02/28/2019

- Food station setup and replenishment.
- Cleanliness and food safety compliance.
- Guest assistance and service support

Ass. Waiter| Apollo ships| 07/28/2016 – 04/26/2018

- Service support and table preparation.
- Guest service assistance.
- Hygiene, safety, and teamwork.

Ass. Waiter| Disney Wonder| 07/20/2012 – 01/15/2013

- Dining service support.
- Guest interaction and satisfaction.
- Cleanliness and operational standards.

Hostess| Babaro princess hotel | 02/12/2005 – 02/12/2006

- Guest reception and table management.
- Customer service and coordination.
- Presentation and service standards.

Education

Secundary School| Liceo Sec. José Marti | 1996

Personal Skills

Mother tongue (s)

- Spanish.

Other Language (s)

UNDERSTANDING		SPEAKING		WRITING
Listening B2	Reading B2	Spoken B2	Spoken B2	B2

Communication Skills

- Clear and professional communication with international guests in fast-paced environments.
- Ability to handle guest requests, complaints, and special needs with empathy and professionalism.
- Team communication with multicultural staff to ensure smooth service operations.

Organisational / Managerial Skills

- Time management and task prioritization during high-volume service periods.
- Ability to organize service stations and dining areas efficiently.
- Coordination with supervisors and service teams to meet operational standards.

Computer Skills

- Basic use of reservation and POS systems for guest and service management.
- Handling digital schedules, internal communication tools, and reporting systems.
- Proficient use of email and basic office software for operational communication.

Shipboard Performance Appraisal
Crew/Staff

AZAMARA

ROSARIO ADELA	8764PF027402
Employee Name	*Employee ID*
ZAWT	F&B Restaurant
Current Position	*Division*
AZ JOURNEY	SINGH MUNNA
Ship	*Direct Supervisor Name*
12/3/2024	5/22/2025
Sign-on Date	

Rating Scale: Please use the following scale to rate the employee on the competencies listed below. ****Please click on each box for a complete definition of the competency rating****

5 Exceptional	4 Highly Effective	3 Effective	2 Below Expectations	1 Unsatisfactory

	Competencies	Ratings	Comments
Job Skills/Results	Business Acumen	3 Effective	Adela demonstrates strong awareness and sound judgment in carrying out her duties at Windows Café and other venues. She works quickly and efficiently, showing a clear understanding of the importance of her role, particularly in the cold line area of Windows Café, as well as in her other assigned responsibilities across different venues.
Job Skills/Results	Contributes to Business Performance	3 Effective	Adela understands the importance of contributing to the company's overall growth. She has been mindful in handling materials used in daily operations and has done a commendable job minimizing waste, thereby supporting cost-efficiency and positively impacting the company's revenue.
Job Skills/Results	Cultivates Customer First	4 Highly Effective	Adela is a cheerful and welcoming individual who consistently makes a positive first impression with her warm greetings and friendly, caring attitude toward our guests. Her natural demeanor often earns her positive feedback and genuine appreciation from those she serves.
People Skills	Acts with Integrity	3 Effective	Adela is an honest and dedicated team member who takes great pride in her role. She consistently invests time and effort into developing herself to meet the standards expected by the company. Always ready to take on new challenges or duties, she approaches her tasks with a positive attitude and strives to complete them promptly and efficiently as directed by her supervisor.
People Skills	Cross Team Collaboration	4 Highly Effective	Adela is an outstanding team player who collaborates effectively with others to support the team's success. She approaches her work with fairness and a cheerful attitude, consistently following procedures to help achieve the company's goals. Always ready and willing to assist her colleagues, Adela is well-liked and respected by her fellow crew members.
People Skills	Demonstrates Passion, Drive and Energy	3 Effective	Adela consistently welcomed new ideas and embraced change with a positive and vibrant attitude. She worked well with her colleagues and demonstrated a strong eagerness to learn and improve each day. Adela took responsibility for her mistakes and showed a commendable commitment to learning from them in order to perform better moving forward.
	Overall Rating:	3	

Development Plan		
What does this employee do well?	Adela is a cheerful and enthusiastic team member who consistently performed well in all her assigned duties. Her friendly and professional demeanor made her very popular with guests, and she earned positive recognition across all venues, including Windows Café. A quick learner, Adela takes responsibility for her mistakes and strives not to repeat them, always seeking to improve. Her willingness to support others has made her a favorite among her peers. Throughout her contract as an Assistant Waiter, she demonstrated strong commitment and met the company's expectations with excellence.	
First thing this employee can do to improve?	Adela should be encouraged to further develop her knowledge of the Discovery menu, wine selections, and the broader food and beverage offerings. By taking a more proactive role in in-house training opportunities, she can enhance her confidence and elevate the quality of her interactions with guests.	
Target Date:		Next contract
Second thing this employee can do to improve?	Adela should focus on improving her knowledge of USPH standards, which are essential in this industry. Additionally, broadening her familiarity with food allergies and dietary requirements will enable her to provide safer and more attentive service.	
Target Date:		Next contract

Employee Comments

Required Signatures

Please sign and date the appropriate section.

ROSARIO ADELA	Adela Rosario	CORREIA DARYL ATKIN	Divya 05/22/2025
Employee**	**Date** 22/05/25	**Division Head**	**Date**
SINGH MUNNA		ESCALANTE ROSALES ROBERTO CARLOS	05/23/25
Direct Supervisor	**Date** 22nd MAY 2025	**Human Resources Manager**	**Date**

** By signing this performance appraisal, I acknowledge that the results were explained to me by the evaluator. My signature does not necessarily constitute my consent with the result of the evaluation, and I reserve the right to comment on this review under separate cover.

AZAMARA JOURNEY • AZAMARA • HR MANAGER

AZAMARA JOURNEY • AZAMARA • STAFF CAPTAIN

Revised 202

Shipboard Performance Appraisal
Crew/Staff

AZAMARA

Rosario Adela	8764PF027402
Employee Name	*Employee ID*
ZAWT	F&B Restaurant
Current Position	*Division*
Journey	Anna Kata
Ship	*Direct Supervisor Name*
10/20/2024	4/22/2024
Sign-on Date	*Date of Review*

Rating Scale: Please use the following scale to rate the employee on the competencies listed below. ****Please click on each box for a complete definition of the competency rating****

5 Exceptional	4 Highly Effective	3 Effective	2 Below Expectations	1 Unsatisfactory

	Competencies	Ratings	Comments
Job Skills/Results	Business Acumen	3 Effective	Adela is seen putting her time in learning our menu to develop her skills in serving our guests better and to contribute to the business growth in the future.
	Contributes to Business Performance	3 Effective	Adela is aware of the importance in revenue generation towards the company's growth. However we would like to see her demonstrate this consistently while interacting with guest.
	Cultivates Customer First	3 Effective	Adela showed a warm and genuine service attitude throughout. She demonstrated commitment to providing great service and always gave priority to our guests.
People Skills	Acts with Integrity	3 Effective	Adela understands purposes, objectives, practice and procedures of the department an honest person that takes ownership to make sure that our guests is always on top priority
	Cross Team Collaboration	3 Effective	Adela was cooperative with her colleagues and showed that she understands the importance of team work. She shared ideas and worked effectively with her colleagues.
	Demonstrates Passion, Drive and Energy	3 Effective	Adela was highly energetic in performing her duties in Windows Café and Restaurant however she was forgetting about USPH rules and regulations on several occasions.
	Overall Rating:	3	

Development Plan	
What does this employee do well?	Adela is a hard worker when it comes to performing her daily assigned duties. She was consistent and dependable in carrying out responsibilities. Guests loved her unique charm what shows on guests comments. It was plesure to work with Adela.
First thing this employee can do to improve?	Adela should work on her USPH knowledge and have better understanding the purpose, and not violating these rules.
Target Date:	After 1 month returning from his vacation
Second thing this employee can do to improve?	Second thing we would like Adela to work on menu and culinary terms in order to be more confident white serving our guests.
Target Date:	After 1 month returning from his vacation

Employee Comments

I'm very proud of Having Carnival Opportunity Given to me. I'll try all in me to improve in my duty

Required Signatures

Please sign and date the appropriate section.

Rosario Adela	Adela Rosario	Daryl Atkin Correia	04/22/2024
Employee**	Date	Division Head	Date
Anna Kata	4/22/2024	Majoçaonkar Samir	4/25/24
Direct Supervisor	Date	Human Resources Manager	Date

AZAMARA RESTAURANT MANAGER AZAMARA JOURNEY

AZAMARA JOURNEY AZAMARA HR MANAGER

Revised 2021

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VISA
B-2
09DEC2021
VISA
UNITED STATES OF AMERICA
Issuing Post Name
SANTO DOMINGO
Surname
ROSARIO
Given Name
ADELA
Passport Number
RD6314863
Entries
M
Annotation
Control Number
20242900080001
Visa Type /Class
R B1/B2
Sex
F
Birth Date
19JUN1984
Nationality
DOMR
Issue Date
01NOV2024
Expiration Date
30OCT2034
1001
V2120612
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VNUSAROSARIO<<ADELA<<<<<<<<<<<<<<<<<<<<<<<<
RD63148639DOM8406192F3410303B3SD0106RW743214

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5. Este pasaporte contiene 48 páginas con numeración ordinal.

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5. Ce passeport contient 48 pages de numération ordinale.

PASAPORTE / *Passport*

REPÚBLICA DOMINICANA — *Dominican Republic*

Tipo/ *Type*: P

Código del país/ *Country Code*: DOM

N° Pasaporte/ *Passport No.*: RD6314863

Apellido/ *Surname*: ROSARIO

Nombres/ *Given Name*: ADELA

Nacionalidad/ *Nationality*: DOMINICANA

Fecha de nacimiento/ *Date of birth*: 19 JUN/JUN 1984

Núm. personal/ *Personal No.*: 041-0018668-5

Sexo/ *Sex*: F

Lugar de nacimiento/ *Place of birth*: MONTECRISTI, RD

Fecha de expedición/ *Date of issue*: 10 MAY/MAY 2021

Autoridad/ *Authority*: MONTE CRISTI

Fecha de expiración/ *Date of expiry*: 10 MAY/MAY 2027

Firma del titular/ *Holder's signature*: Ade la Rosario

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